# MAINTENANCE INSTRUCTIONS DAILY & PERIODIC MAINTENANCE

v2024-01-05



Ntgrate, premium woven flooring is a **woven floor covering**, with a liquid-resistant intermediate layer and is **completely hydrophobic**, meaning stains are easily removed with water or diluted detergent. The vinyl yarns with fiberglass core are mass-dyed with high color fastness. A **strategic maintenance\*** preserves the value of a property and **consists of 3 steps.** 

#### 1. PREVENTION

The dirt load depends on the placement in the building. Take this into account when choosing your color if possible.

Invest in a solid dirt collection system.

This catches up to 80% of the dirt. Such a system consists of 3 zones.

- 1. An outdoor carpet for collecting wet dirt (periodic cleaning with a high-pressure cleaner)
- 2. Brush zone for removing sticky dirt
- 3. Washable dirt collection mat



## 2. REGULAR MAINTENANCE

**Vacuuming**: Cleaning with a brush vacuum cleaner is sufficient for proper regular maintenance.

**Removing stains:** It is best to do this as quickly as possible with a damp cloth (from the outside inwards). Any remaining stain can then be treated with a diluted pH-neutral cleaning agent. Then pat the area dry with a clean, damp cloth. Use enough water.

**To avoid :** solvents, temperatures >100°C and scouring pads or paper.

## 3. THOROUGH CLEANING

Depending on the total surface area, maintenance is carried out with a wet and dry vacuum cleaner, steam cleaner or for large surfaces with an injection extraction machine with vertically rotating brushes. Ntgrate floor covering is impermeable to water and can be cleaned with large amounts of water. The water must be removed afterwards.

Mopping is not useful due to the woven structure.

A Duplex (professional injection extraction machine) cleans thoroughly with low water consumption. The entire surface is sprayed with a weak detergent solution which is left to soak for about 5 minutes before cleaning. Drying time after cleaning approximately 30 minutes.



## 4. ADDITIONAL MAINTENANCE INFORMATION

Only use the recommended types of machines and products to clean your woven vinyl floor.

Do not use scouring pads, acetone or extremely high temperatures. Make sure your cleaning machine has vertical and not horizontal brushes (if applicable).

Still a stubborn stain? Treat with a vinyl cleaning agent, let it soak for a while and clean again by machine.

#### 5. TREATMENT OF SPECIFIC STAINS

solid food	diluted ammonia (1/20) and water
liquid food & fruits	pH neutral detergent (1/5) and water (4/5)
drinks (except coffee & tea)	white vinegar (1/5) and water (4/5)
fats	first solvent, then white vinegar (1/5) and water (4/5)
paint (oil base), varnish & glue	cannot be removed (replace affected tiles)
paint (water based)	water
blood, urine, vomit, excretion, eggs, mustard	specific detergent with enzymes and water
chewing gum	harden with aerosol and scrape away with a spoon
unknown stain	diluted ammonia (1/20) and water
rust spot	specific PVC cleaning agent (slightly acidic)
asphalt, shoe polish, ink, oil	chemically pure petroleum, spirits

#### **6. PROTECTIVE MEASURES**

Sharp objects can irreparably damage the floor covering. Do not use them to remove stains. Protect the floor when moving furniture. We recommend hard wheels for office chairs with swivel castors. Rubber floor mats can cause discoloration. It is important to completely remove all construction dust before use. Construction dust is very abrasive and can cause walking streets in the short term.

\*strategic maintenance requires drawing up a maintenance plan indicating the zones with different usage frequencies. Based on this plan, maintenance types and their frequency are determined per zone.

The guarantee for full or partial reimbursement of complaints expires if the above maintenance instructions are not complied with.